

Aetna Dental Provider Search

DMO Primary Care Dentists

Enrollees are required to select a Primary Care Dentist for each member's care. The Primary Care Dentist office number must be printed on the enrollment form. Members should call 877.238.6200 with a Primary Care Dentist office number if they choose to change dentists after enrollment.

1. Go to www.aetna.com/provider.
2. Click "DocFind Referral Directory" on the left side of the page.
3. Select the "Standard Search" tab at the top of the page. Select the search criteria from the drop-down menus. Click "Start Search".
4. Step One: Select information from the drop-down menus.
5. Step Two: Select the "Primary Care Dentists" radio button. Click "Continue".
6. Step 3: Select the Dental Maintenance Organization (DMO®) radio button.
7. Step 4: Select the "Narrow Your Search..." or "View Results Now..." radio button and click "Continue".

PPO Dentists and Specialists

Use a dentist or specialist in the PPO directory to receive a better benefit.

1. Go to www.aetna.com/provider.
2. Click "DocFind Referral Directory" on the left side of the page.
3. Select the "Standard Search" tab at the top of the page. Select the search criteria from the drop-down menus. Click "Start Search".
4. Step One: Select information from the drop-down menus.
5. Step Two: Select the "Primary Care Dentists", "Specialists", or "All Dental Providers" radio button. Click "Continue".
6. Step Three: Select the "PPO/PDN" radio button.
7. Step Four: Step 4: Select the "Narrow Your Search..." or "View Results Now..." radio button and click "Continue".