Computing Services

**OTS Computer Labs**
There are Computer Labs located in the following main campus buildings:

- **3410 S. State**, Room 110
- **Alumni Memorial Hall**, Room 218
- **Crown Hall**, Room 001
- **Engineering 1**, Room 029
- **Galvin Library**, Night Owl Lab
- **Siegel Hall**, Rooms 237 & 236
- **Stuart Building**, Room 112

The computer lab login is the same as your portal login. Each lab has different hours and software. Please check the OTS web site for complete and up-to-date lab hours and availability. [http://www.iit.edu/ots/computer_labs.shtml](http://www.iit.edu/ots/computer_labs.shtml)

**Lab & Printing Accounts**
At the beginning of each semester in which a student is registered, student printing accounts are credited with $10.00 (the equivalent of 250 black & white 8.5” x 11” prints). If necessary, you can add more money to your account in the IIT Print channel on the myIIT Finances tab. The cost of additional printing is five cents per sheet; color and oversize prints are available at additional costs. Credit cards are accepted through the IIT Print channel and cash and check are accepted at the OTS office in Stuart Building. The OTS printing system provides you the option of printing from a lab computer or directly from your personal computer using the downloadable Remote Printing Package. For information about Remote Printing, please visit the FAQs on the OTS Portal site by going to myIIT and clicking on the “Training and Support” Tab to find the OTS Portal web site channel.

**Internet Access**
IIT provides campus-wide wireless access. The wireless network in student housing and other student areas was just updated to Wireless N. All users are required to register with the IIT network using their myIIT login and to accept the IIT Computer Usage Policy. Wired network access is also available in most campus buildings.

Complete instructions for connecting to the internet through the IIT Network are also available on the OTS Portal web site in the FAQ section. You can access the site by going to myIIT and clicking on the “Training and Support” Tab to find the OTS Portal web site channel.

**Computer Purchasing Advice**
IIT encourages students to bring their own laptop/desktop to supplement their course work and enhance their learning experience. To determine the best computer to suit your needs, first consider your primary usage. OTS highly recommends that you consult your major department to find out what types of programs you will need to use on your computer and their specific recommendations or requirements.

Consider at least the following questions before purchasing your computer:

- Are you primarily writing papers and accessing the Internet?
- Do you need to use your computer for programming?
- Do you need to use your computer for multimedia work?

For more information about purchasing a computer and links to suggested vendors, Dell and Apple, go to [http://www.iit.edu/ots/computer_vendor_info.shtml](http://www.iit.edu/ots/computer_vendor_info.shtml)

Office of Technology Services
10 West 31st Street
Stuart Building, Room 007
Tel. 312.567.3375
[http://www.iit.edu/ots](http://www.iit.edu/ots)
Email
Your IIT email can be accessed online through the myIIT portal by clicking on the icon labeled Google Apps for Students.

Blackboard
View supplemental class materials through IIT’s course management system where instructors post lectures, notes and other course materials.

Galvin E-Resources
Search Galvin Library’s online databases and e-reserves.

OTS Support Desk
The OTS Support Desk offers technical support to students, faculty, and staff for any computer related concerns. For assistance you can use the “OTS Support” single sign-on in myIIT to search the knowledge base and put in a support request, email the support desk at supportdesk@iit.edu or call at 312.567.3375.