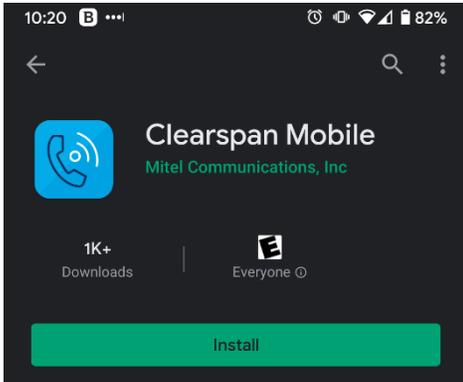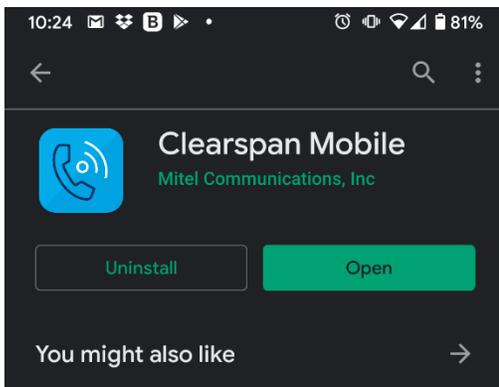# Clearspan Mobile Installation for Android

1. In Google Play, search for **Clearspan Mobile**.

2. Tap **Install**.

3. Once the install completes, tap **Open**.

4. Read the **End User License Agreement** and then tap **Accept**.

5. Tap **Accept** again.

6. Tap **Skip**.

7. Enter **https://app.sip.net.internet2.edu** in the **Server Address** field.

8. Tap **Continue**.

9. Enter your Illinois Tech email address in the **Username** field and then your Clearspan password* in the **Password** field.

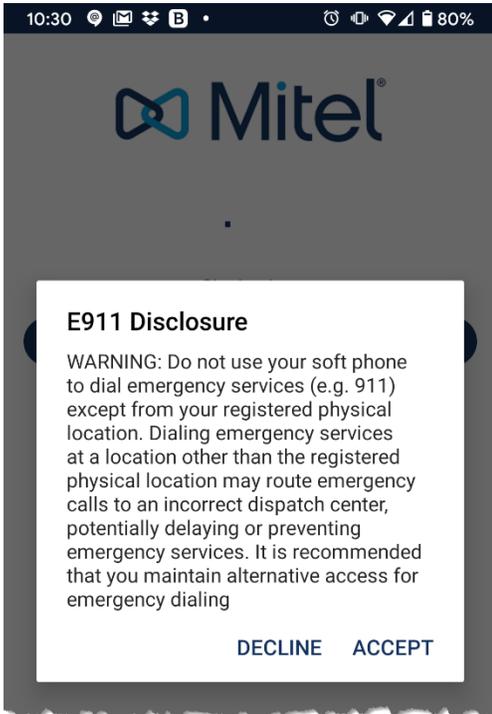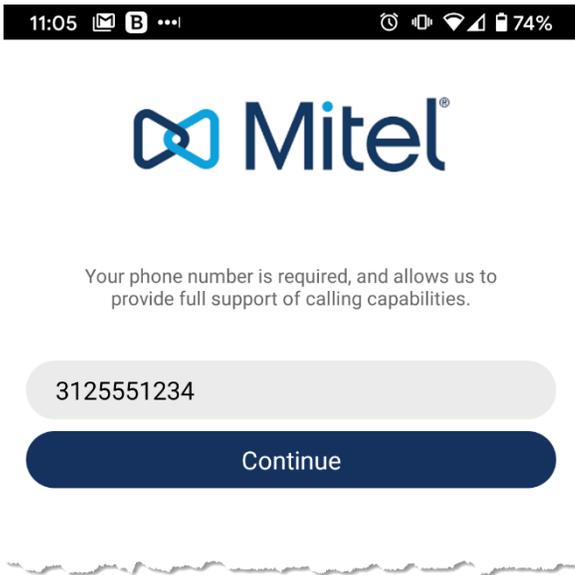   *If you do not your Clearspan password, or forgotten it, you can reset it by following the instructions [here](#).

10. Tap **Allow** on all permissions prompts.

11. Read the **E911 Disclosure** and tap **Accept**.

12. Confirm your mobile number is correct. If not correct, put in the right number. Tap **Continue**.

13. Confirm your mobile number again. Tap **Not Now**.

Clearspan Anywhere Calling

Would you like to configure Clearspan Anywhere to receive business calls while logged out?

Confirm your mobile number.

312-555-1234

Not Now   Yes

14. If successful, you should see the below screen.

11:06   🕐 ⓘ ▼◢ 📶73%
Call History

Messaging gateway is misconfigured. (1) More

If you need assistance, please contact:
OTS Support Desk
Phone: 312-567-3375 (x7DESK)
Email: supportdesk@iit.edu
In-person: Galvin Library, Upper Level