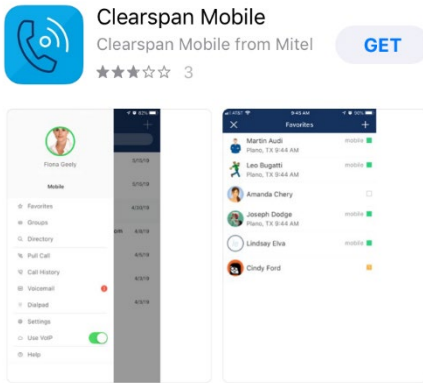
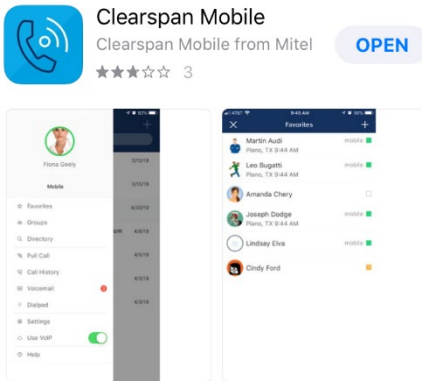


Clearspan Mobile Installation for iOS

1. In the App Store, search for **Clearspan Mobile**.
2. Tap **Get**.



3. Once the install completes, tap **Open**.



4. Read the **End User License Agreement** and then tap **Accept**.



5. Tap **Accept** again.

6. Tap **Skip**.

7. Enter **https://app.sip.net.internet2.edu** in the **Server Address** field.



https://app.sip.net.internet2.edu

com.broadsoft.xsi-actions

Continue

8. Tap **Continue**.

9. Enter your Illinois Tech email address in the **Username** field and then your Clearspan password* in the **Password** field.

*If you do not your Clearspan password, or forgotten it, you can reset it by following the instructions [here](#).



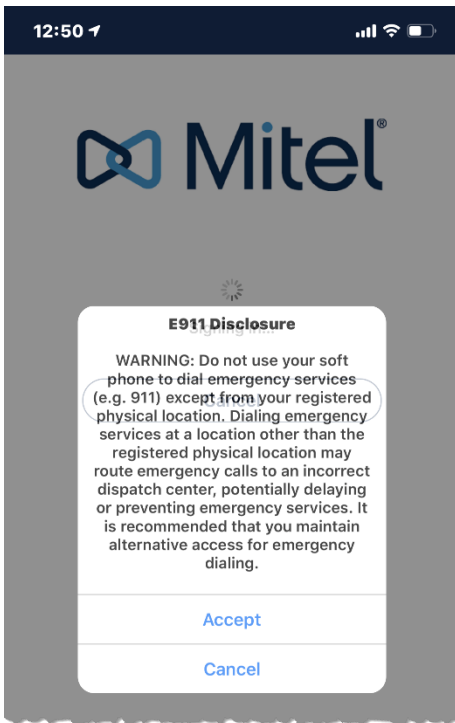
sknight7@iit.edu

.....|

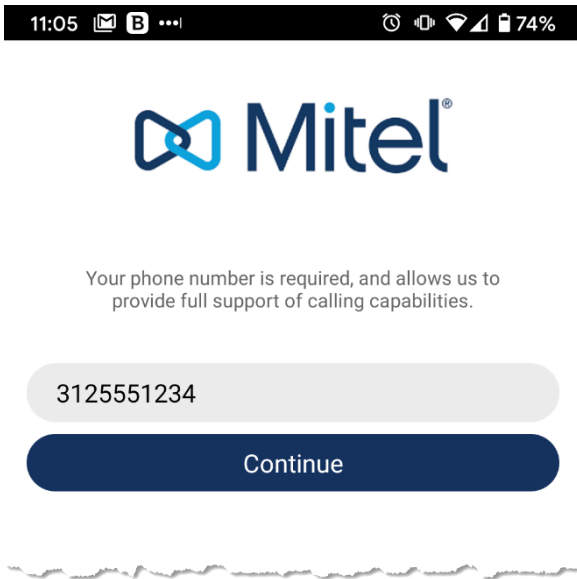


Sign In

10. Read the **E911 Disclosure** and tap **Accept**.



11. Confirm your mobile number is correct. If not correct, put in the right number. Tap **Continue**.



12. Confirm your mobile number again. Tap **Not Now**.

Clearspan Anywhere Calling

Would you like to configure Clearspan Anywhere to receive business calls while logged out?

Confirm your mobile number.

312-555-1234

Not Now

Yes

13. Tap **OK** or **Allow** on all permissions prompts.

14. If successful, you should see the below screen.



Messaging gateway is misconfigured. (1) More

If you need assistance, please contact:

OTS Support Desk

Phone: 312-567-3375 (x7DESK)

Email: supportdesk@iit.edu

In-person: Galvin Library, Upper Level