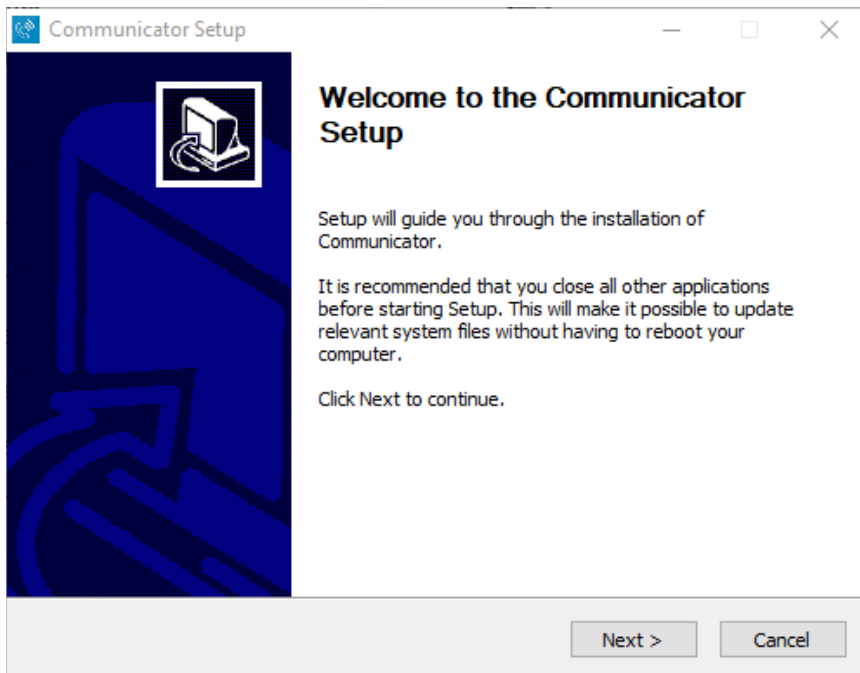# Illinois Tech VoIP Communicator Install for Windows

Created on April 22, 2019
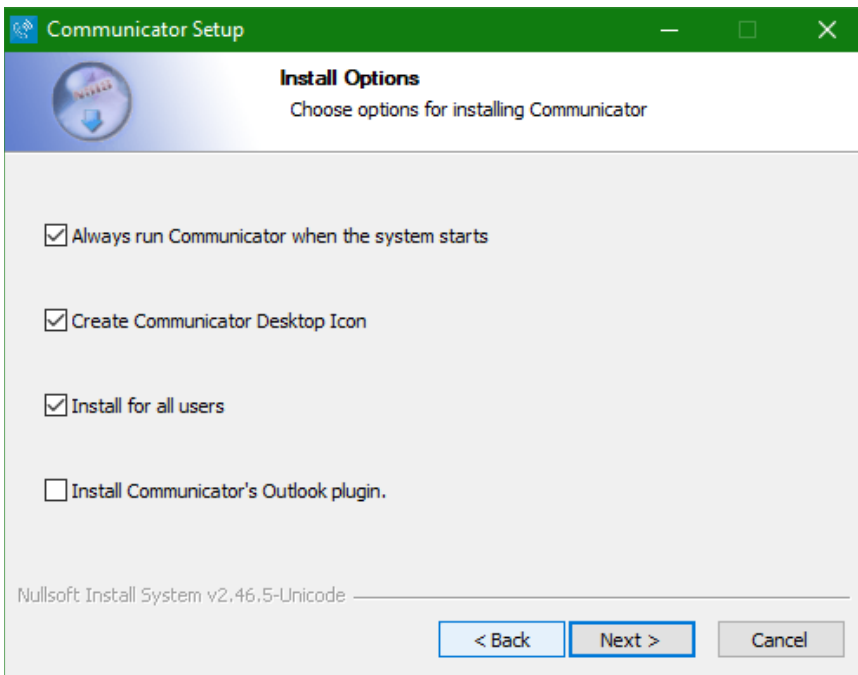
1. Click here to get the install package.
2. Scroll down to **Software Downloads** section.
3. Click **Clearspan Communicator™ for Windows (.EXE)** to download the software.
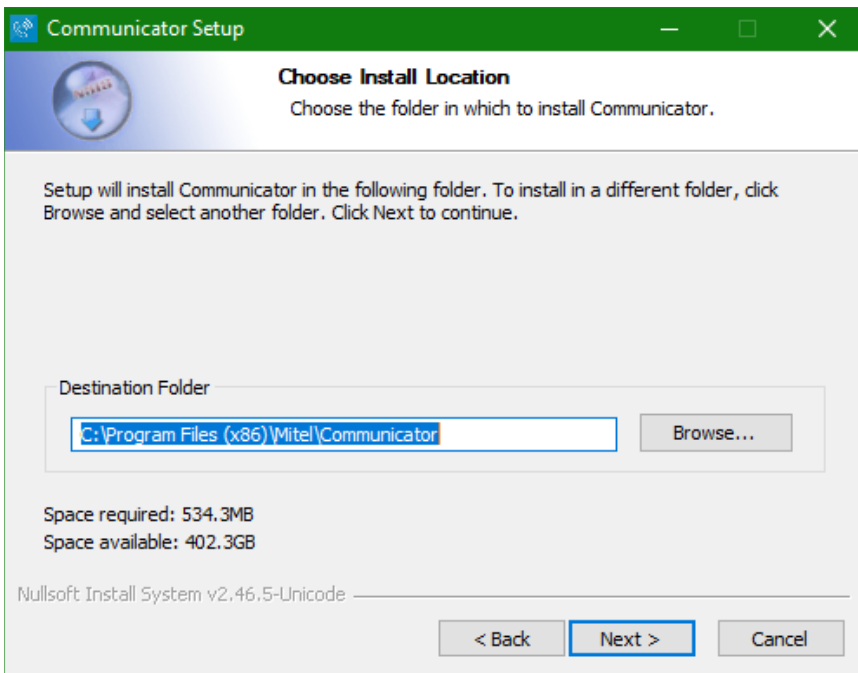4. Run the file you downloaded.
5. Click **Next >**.

6. Read the <u>License Agreement</u> and click the **I Agree** button twice.

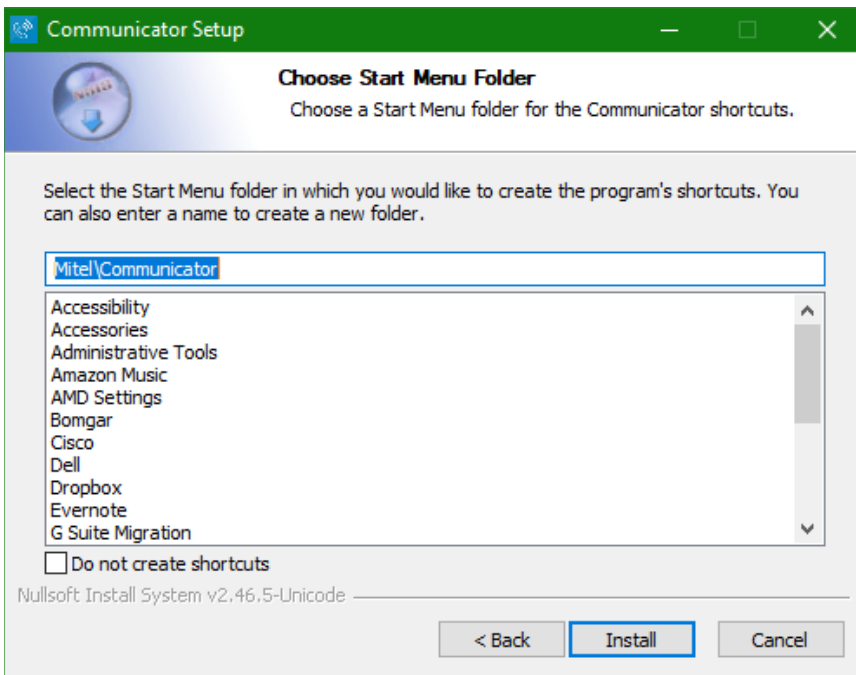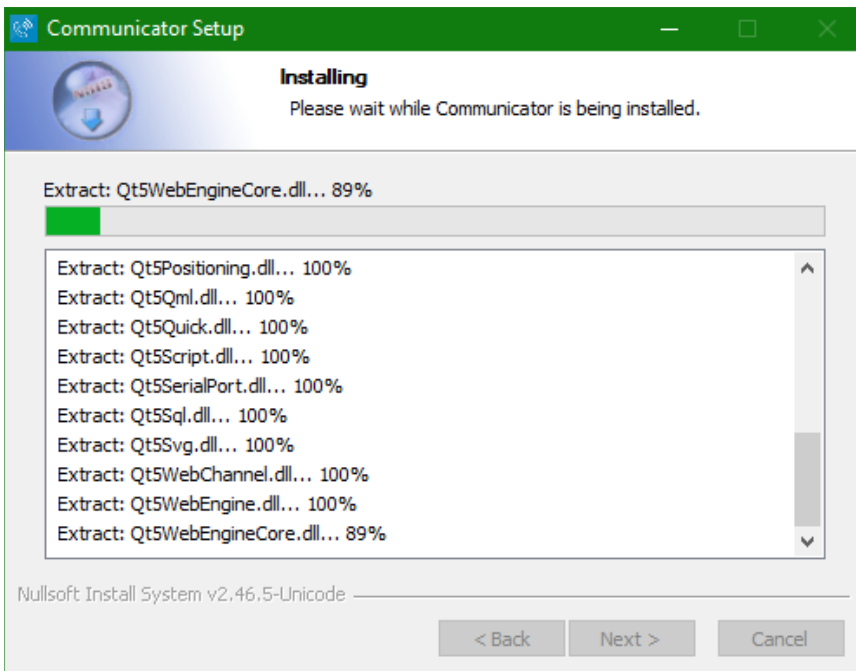7. Make sure the first three checkboxes are checked and click **Next >**.
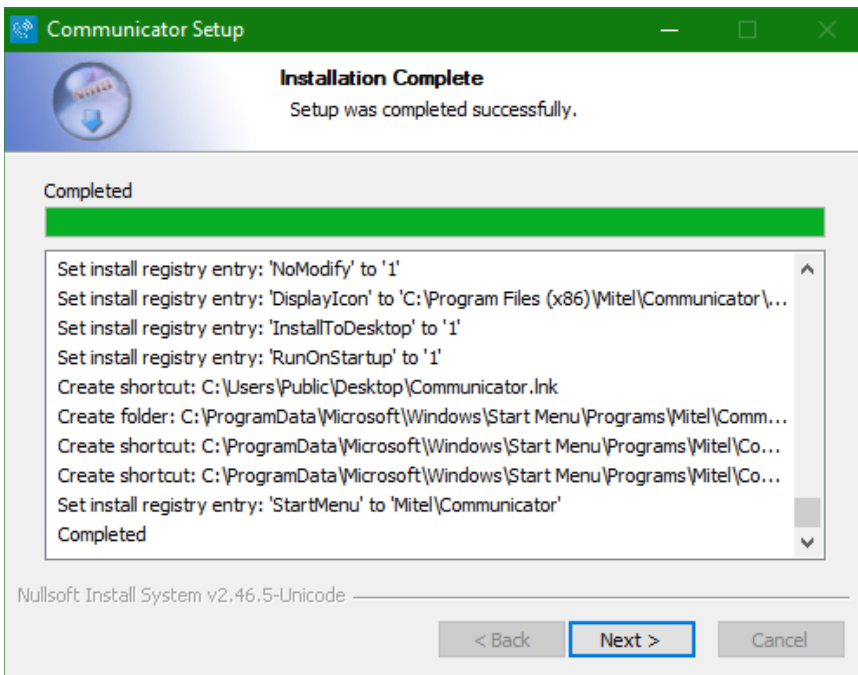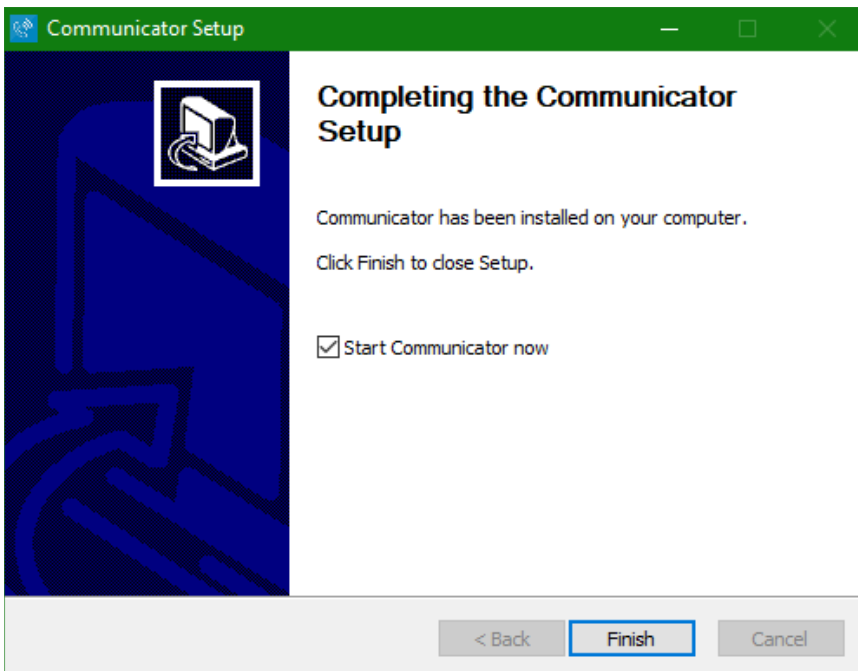

8. Click **Next >**.

9. Click **Install**.

10. Wait while it installs.

11. Click **Next >**.

12. Make sure **Start Communicator now** is checked and **Finish**.
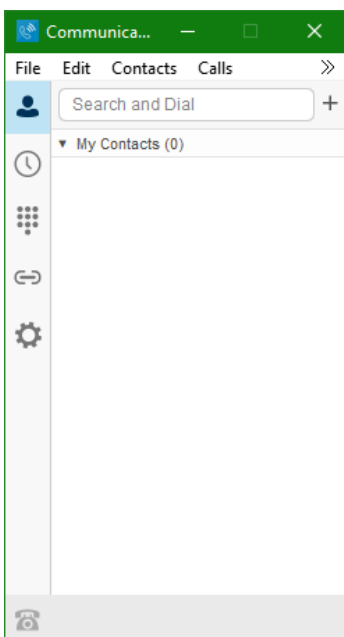
13. Enter the following URL in the first field:

   https://app.sip.net.internet2.edu

14. Enter your Illinois Tech email address in the **Username** field and then your Clearspan password in the **Password** field.

   *If you do not your Clearspan password, or forgotten it, you can reset it by following the instructions [here](#).

15. If you are prompted for Outlook integration, click No.

Communicator is now ready for use.

If you need assistance, please contact:

OTS Support Desk

Phone: 312-567-3375 (x7DESK)

Email: supportdesk@iit.edu

In-person: Galvin Library, Upper Level